





Module 4 – Conflict Resolution in the Agro-food sector

Topic 3: New trends and workplace dispute

SESSION 3

“ Introduction

Emerging trends are **re-shaping processes and cultures** in the agri-food and waste management industry and have **become a necessity** with the increasing population and scarcity of planetary resources. In this session, we are going to explore the **cost of conflict in companies that want to expand** and its impact on the thriving enterprises.



An aerial photograph of a small, white boat with a blue cabin, floating on a vast expanse of dark blue, textured water. The boat is positioned on the left side of the frame, leaving a small wake behind it.

A- The cost of conflict



A- The cost of conflict

Branching out without breaking

Emergence of new trends = expansion of the scope of work



A- The cost of conflict

Branching out without breaking

Expansion of the scope of work = branching out to work with more staff and partners



A- The cost of conflict

Branching out without breaking

Branching out to work with more staff and partners
= more workplace disputes



A- The cost of conflict

Branching out without breaking

How can we branch out and expand to adopt new trends with more staff and partners without breaking?






A- The cost of conflict



In numbers




A typical manager loses **25%** of the day dealing with conflicts.



A- The cost of conflict



In numbers




10-15% of the
working time is
used for conflict
resolution



A- The cost of conflict



In numbers




30-50% of the weekly hours of executives spent dealing with conflicts or the consequences of conflict



A- The cost of conflict



In numbers




The average cost
per bullying day
case is 60,000
euros



A- The cost of conflict



In numbers



25% of sales
depend on the
quality of
communication.



A- The cost of conflict



In numbers

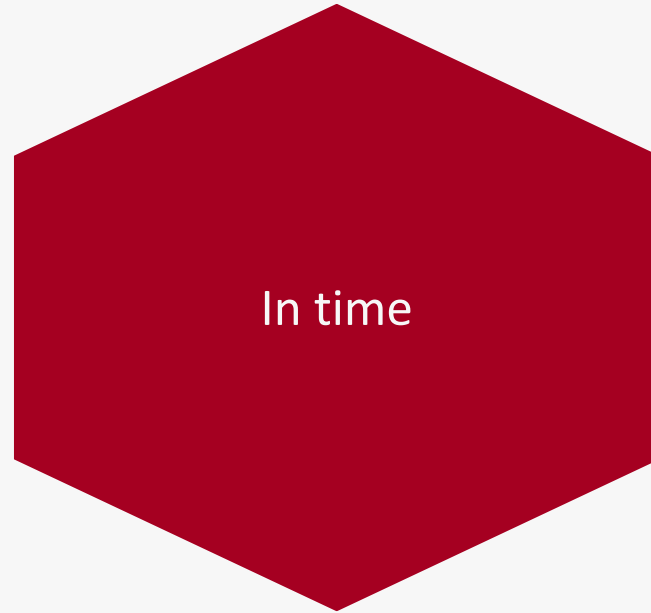


In numbers:

2.8 hours/week = **\$359**
billion in paid hours



A- The cost of conflict



Wasted
employee time,
energy and
creativity



A- The cost of conflict



Employee
turnover



A- The cost of conflict



Demotivation
and low morale



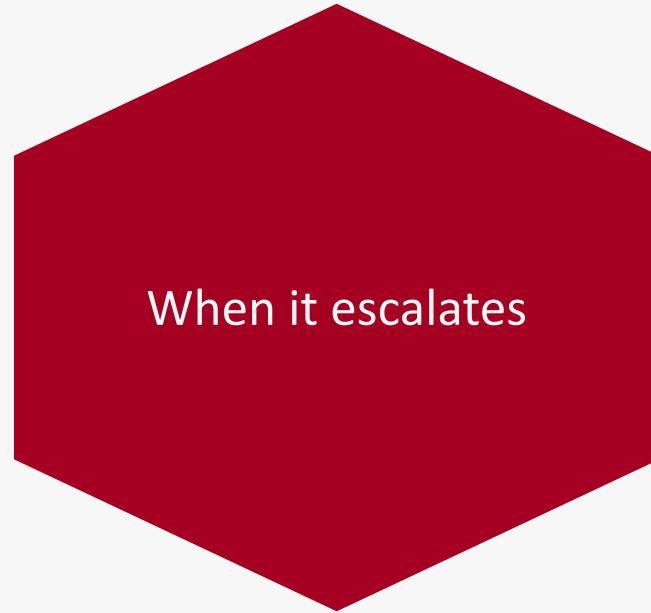
A- The cost of conflict



Poor teamwork



A- The cost of conflict



When it escalates



Lawsuits or
arbitrage costs



A- The cost of conflict



Take the test




https://s.resologics.com/s/conflict_calculator



A- The cost of conflict



Take the test



Share the results of the test and draw a conclusion on the effect of conflict in your own business



A- The cost of conflict

**! Unmanaged conflict is the largest reducible cost
for many organisations
and it is usually the least recognized.!**

Dan Dana

Thank you



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